

APPENDIX U

GLOSSARY OF TERMS

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GLOSSARY OF ACRONYMS

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1:1 – In regards to facial recognition, the comparison of a customer image to all other stored images of that customer.

1:N – In regards to facial recognition, the comparison of a customer image to all other customer images.

AAMVA – American Association of Motor Vehicle Administrators

ADA- The Americans with Disabilities Act

Acceptance Testing- The period of time included in the testing stage of an implementation in which the system must operate according to specifications for a determined period of time.

CDLIS - Commercial Driver License Information System, is used to verify that the customer (driver) has one driver's license and one record that are maintained by the current state of record. CDLIS supports the issuance of commercial driver's licenses by jurisdictions through a national exchange of driver license information.

Center – Refers to both Photo License and Driver License centers.

Central Issuance – A Driver's License or ID card produced at and distributed from the Contractor's production facility.

Contractor – The organization that is awarded the contract from this Request for Proposal.

Commonwealth – The Commonwealth of Pennsylvania

CTC – Commonwealth Technology Center.

Department – The Pennsylvania Department of Transportation

DIE – AAMVA Digital Image Access and Exchange

DL – Driver Licensing

DL&C System – PennDOT's Driver Licensing & Control System. This manages driver and photo ID information for Pennsylvanians. Components of the system include issuance, duplication and renewal of physical license credentials and Photo IDs, generation of customer correspondence, license fee collection, reconciliation, depositing and driver history reporting.

DL/ID Card – Driver Licenses, non-driver identification cards and permits issued by PennDOT

DOC – Department of Corrections

DOS – Department of State

Driver License Center (DLC) – Locations staffed by PennDOT employees that provide driver services such as Learner’s Permits, Driving exams and, after execution of this contract, permanent and temporary Driver’s Licenses and Photo IDs. All 71 Driver License Centers are co-located with Photo License Centers.

EDMS - The Electronic Document Management System is used by PennDOT to store electronic documents and images of paper documents associated with driver licensing processes.

Facial Recognition (FR) –The comparison of facial images

Full Implementation – The first day that all Centers in Pennsylvania are using the solutions as specified in this Request for Proposal.

Image File – The file stored on the Central Image Server containing the customer’s image, signature image, DL/ID number, birth date, card production date, card production year, Photo Technician number, site number and number of duplicates.

Image Capture Workstation (ICW) – The Workstation located at the Photo License Center used by Photo Technicians to produce Picture License/ID Cards.

JNET – Pennsylvania Justice Network

Knowledge Test System - This system is used to conduct knowledge tests to assess customer aptitude.

PennDOT Mainframe zEnterprise System (Mainframe) – PennDOT’s mainframe is a z196 model 2817-603.

MPLS – Multi-Protocol Layer Switching

Motor Voter – This process gives customers the option to make application to register to vote as part of the driver licensing process.

Operator – A PennDOT or USPS (defined below) employee that operates a system.

OSHA – Occupational Safety and Health Administration

OTC – Over the Counter, or instant, issuance of a product.

PDPS – Problem Driver Pointer System, is used to verify that the customer is not listed on the central repository of information of individuals whose privilege to drive has been revoked, suspended, cancelled, or denied, or who have been convicted of serious traffic-related offenses.

PennDOT – The Pennsylvania Department of Transportation

Photo License – Encompasses any license produced using an imaging technology

Photo License Center (PLC) – Any one of 97 Centers located throughout the Commonwealth. Photo License Centers are staffed by USPS employees and capture customer images and produce both temporary and permanent Picture License/ID Cards.

Photo Technician (PT) – A USPS employee that operates the Image Capture Workstation.

Picture License/ID Cards - Used when referring to all driver licenses, non-driver identification cards, reprints, and special identification cards issued by PennDOT.

Proposer – The organization that submits a proposal in response to this RFP.

RFP – Request for Proposal

RMO – PennDOT's Risk Management Office

Special Identification Card (Special IDs) – Those cards produced by PennDOT which are not official Driving credentials or Identification cards, such as Lead or Asbestos certifications.

SSOLV - A system used to verify that the entered Social Security Number (SSN) is correct based on a comparison with the Social Security Administration (SSA) records.

State-To-State – This check is used to verify the license status of a driver currently licensed in another state. This verification confirms that the individual has an active license that is not currently sanctioned.

Unique Source – Unique Source Products & Services; formerly Pennsylvania Industries for the Blind and Handicapped (“PIBH”)

VLS – The VLS system is used to verify Immigration and Naturalization Services documents.

VPN – Virtual Private Network

VRF – Virtual Route Forwarder

Workstation – Used when referring to all Contractor provided components necessary to produce Picture License/ID Cards.